

Date: Tuesday, 30th May 2023
Our Ref: MB/CM FOI 5750

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Re: Freedom of Information Request FOI 5750

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 24th May 2023.

Your request was as follows:

For the following calendar years; 2023 (up to date), 2022, 2021, 2020, 2019, 2018 please provide the following information broken down by calendar year.

1. How many appointment requests for coil fittings did your trust receive? *
2. How many appointment requests for coil removals did your trust receive?
3. How many Intrauterine device (IUD) fittings were performed by your trust?
4. How many Intrauterine device (IUD) removals were performed by your trust?
5. What was the average wait time for a patient to have a Intrauterine device (IUD) fitted?
6. What was the average wait time for a patient to have a Intrauterine device (IUD) removed?
7. How many complaints did your trust received regarding coil fittings?
8. How many complaints did your trust received regarding coil removals?

If it is not possible to provide the information requested due to the information exceeding the time or cost limits identified in Section 12, please provide the information in part and chronologically with a priority placed upon 2022 and 2023 data.

Please also advise and assist, under the Section 16 obligations of the Act, as to how I can refine my request if needs be.

[The Walton Centre NHS Foundation Trust is a Specialist Neuroscience Tertiary Care Centre; we do not provide this service, therefore we cannot provide this information.](#)

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public

Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 5750 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted by:

Post: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Online: <https://ico.org.uk/make-a-complaint/foi-and-eir-complaints/>

Telephone: 0303 123 1113

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information